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Contact: Bill Addy  
President  
**Tel: (214) 303-1303**  
[PublicRelations@isn.com](mailto:PublicRelations@isn.com)

### **ISNetworld Creates Refining and Chemical Unit**

**Dallas, TX, December 10, 2004** – ISN Software Corporation (ISN) announced today that it is forming a dedicated unit to address the needs of the petroleum refining and chemicals industries.

Bill Addy, Chief Executive Officer of ISN, said, “We are seeing increased interest in our services from petroleum refining and chemical operators. It will be important for us to focus resources to successfully meet their emerging needs.”

Joe Eastin, Executive Vice President of ISN, added, “One area of concern for refinery operators is that the requirements of the Department of Transportation Operator Qualification (OQ) Rule (49 CFR Parts 195 and 192) may apply to certain areas of their facilities. To date, this has been an area where the applicability of the OQ rule has been uncertain.”

In addition, Mr. Eastin stated, “The record-keeping aspects of the OQ Rule are substantial. As the nation’s leader in contractor compliance and OQ record-keeping, we stand ready to assist the refining and chemical industry in meeting their needs.”

ISN Software Corporation, through its flagship ISNetworld product, automates the relationship between contractors and their owner/operator customers in America’s most capital-intensive industrial sectors. ISNetworld utilizes third party data wherever possible to create an added level of compliance record management and reporting integrity. For more information, visit [www.isnetworld.com](http://www.isnetworld.com).