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15th December 2010

To whom it may concern,

CDM Scaffolding Services (1994) Limited is totally committed to providing an excellent service at all times. We are a proactive company willing to put in any amount of hard work to ensure our customers experience reflects this commitment. It was on this basis we welcomed the opportunity to work with ISN to become an approved contractor for a very valued customer Nustar Terminals. Inputting the information is very easy and the site is extremely easy to negotiate. The RAVS process has been particularly helpful as this process has and will encourage continuous improvement by exposing our policies to expert review.

Working with ISNetworld has been an absolute pleasure. The staff was so patient with us as we learnt about the process and continue to be extremely polite and informative.

The whole process has been a very positive one. I believe the system will allow CDM Scaffolding to become even more competitive, displaying positive results based on our performance. I look forward to the exposure afforded to us by ISNetworld to other Owner Clients and look forward to this leading CDM Scaffolding to greater opportunities.

Thanks to all who helped CDM Scaffolding along the way and we look forward to a long term association with ISN.

Mr W T McDermott

W T McDermott

Managing Director



Directors: W. T. McDermott, D. S. Groszke

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