



FLINT ENERGY SERVICES INC.

INTEGRATED. INTEGRAL.

June 26, 2006

To Whom It May Concern,

I was asked if I might relate to you some of my experiences with ISN.

I have worked closely with ISN for a number of years. During this time, I have worked extensively with several people within their organization. It has been my honor and privilege to work with such an outstanding group of professionals. I can honestly say that I have never done business either professionally or personally, with any organization that is so customer oriented. ISN excels in customer service with a staff that is prepared to assist at a moments notice. Their technical staff is equally impressive. What is truly unique about ISN is their competency and eagerness to improve in all areas.

I have used ISN as an example of excellence in many of the Leadership courses that I teach. I have also used the principles that they live by as an example of the success that comes from continual improvement strategies. I have been very well served by my association with the people at ISNworld. They are truly **First in Class** as far as I am concerned.

If I can answer any specific questions or provide additional insights, please do not hesitate to contact me.

Tom Magness
Corporate OQ Manager

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