

July 30, 2009

To Whom It May Concern:

Kakivik Asset Management is a Nondestructive Testing and Inspection service company whose experienced NDT technicians, API inspectors, quality control specialists, and program managers are certified across multiple disciplines to provide our Owner Clients with the information necessary to increase the reliability of system components, minimize outages and shutdowns, and protect the environment. Kakivik Asset Management has utilized ISNetworld to manage our Health, Safety & Environmental (HSE) information since 2004. The intent of this letter is to outline the benefits of Kakivik Asset Management through the use of ISNetworld tools and services, and to share our appreciation of the same.

The various ISNetworld tools and services such as: Training Manager; Management System Questionnaire (MSQ); and Review and Verification Service (RAVS) assist Kakivik Asset Management in managing our HSE training data, maintaining regulatory compliance, and continually improving our HSE processes through assisted internal auditing.

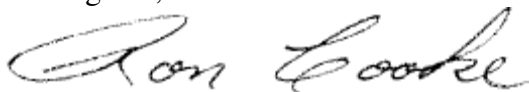
The Training Manager component of functionality is the best HSE database that I have worked with and is a valuable tool in monitoring and managing our training requirements. The automated notification feature is a great help in keeping individuals current on training, and the various reports available through the system make “at a glance” monitoring fairly simple.

The MSQ function allows Kakivik Asset Management to complete one online questionnaire to satisfy the needs of multiple Owner Clients, which constitutes a significant time savings in data input.

The RAVS process has proven to be very valuable to Kakivik Asset Management in identifying deficiencies or process improvement potentials within our HSE Management System. This has aided in maintaining regulatory compliance as well as facilitating process improvement.

The ISNetworld Customer Service Team has proven to be exceptional at meeting our needs and working with us to achieve the best possible results. Our experience and benefits have been very positive and I would highly recommend the use of ISNetworld to others. If you have any questions, please feel free to contact me directly.

Best regards,



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