

# LINERIDERS

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## LOCAL PIPELINE PROFESSIONALS

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FUGITIVE EMISSION MANAGEMENT  
ECDA COATING SURVEYS  
PIG TRACKING  
PIPELINE LOCATING

April 29, 2010

ISNetworld  
3232 McKinney Ave  
Suite 1500  
Dallas, TX 75204

To Whom It May Concern

It is with great enthusiasm that I write this letter to share my experiences with ISNetworld from the perspective of a small, highly specialized provider of essential upstream services. After many years utilizing ISNetworld with a company we have since sold, one of the first things we did when we started our new venture was obtain a subscription to ISNetworld.

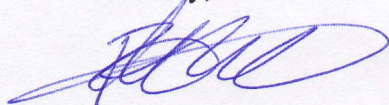
Like any right-minded company, our #1 priority is to assure our people make it home at the end of the day to their families. Nothing we do is worth getting hurt or killed over and when an Owner Client is added to my account, I know their culture mirrors ours.

With ISNetworld, we are able to assure that we fully conform with the most up-to-date provincial regulations. Their user friendly database allows us an off-site, centralized location to store and retrieve our information. Because the information is current and centralized, I utilize this to apply our HSE programs with Clients that are **not yet** members of ISNetworld. It's just made managing our HSE easier and more cost effective.

The level of customer service is second to none. Any communication always gets treated with urgency and issues never go unresolved. Their biggest asset (like any business) is their people. When you talk to anyone from ISN, you get bright, friendly and happy people whose priority is that the vendor is realizing maximum value in their subscription. In this day and age of poor (often out-sourced) customer service, the folks at ISN are indeed a breath of fresh air.

I consider my ISNetworld affiliation to be of great value to our company and I highly recommend ISN to both vendors and companies alike.

Sincerely,



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