



ISNetworld  
3232 McKinney Ave, Suite 1500  
Dallas, Texas 75204

May 17, 2010

To Whom It May Concern:

**Pioneer Professional Services Group Ltd.** has been a member of ISNetworld since March of 2008. At Pioneer, safety services are delivered by our team of qualified and experienced staff who have been assembled to assist and advise clients on a comprehensive range of health and safety legislative requirements. ISNetworld and their contractor management process has aided us in delivering a product that exceeds industry standards, as well as our client's expectations.

The MSQ and RAVS processes have enabled us to keep up to date with legislative requirements and changes as well as the industry leading standards set by the Owner Clients that we do business with. ISNetworld also enables us to keep up to date with all of our insurance documents. Their addition of the Agent/Broker tool and partnership with Insurance Brokers ensures our documentation fulfills the Owner Client's needs and is worded to meet their requirements. This process saves us time and resources.

We have found the staff at ISNetworld to be especially helpful. We would like to thank Adrienne Turner, Joseph Eastin, Merrilee Watson and Adam Logan. We have always been impressed with the level of professionalism they exhibit in getting back to us in a timely manner when we had questions on how to meet some of our Owner Client requirements. The attributes displayed by Customer Service and the entire staff at ISNetworld makes it a pleasure to work with them. They make it easy for me to highly recommend ISNetworld to anyone seeking a company to manage their contractor database.

Sincerely,

A handwritten signature in black ink that reads "Dean Berger". The signature is written in a cursive, flowing style.

Dean Berger, CRSP  
General Manager  
Pioneer Safety

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