



1102 Howard Avenue
Deer Park, Texas 77536

August 25, 2008

To Whom It May Concern:

STARCON is a full service mechanical contractor, specializing in maintenance, turnarounds and project work servicing the refinery and petrochemical industries. We have utilized ISNetworld to manage and report our health and safety information since 2002.

ISNetworld is the best health and safety compliance database on the market. I've worked with other databases in the past, but have benefited the most from my ISNetworld subscription. ISNetworld encompasses many aspects of the health, safety, and procurement side of STARCON's business. The Customer Service Team at ISNetworld has gone above and beyond the normal to meet our needs here at STARCON. Additionally, I have found ISNetworld to be more user friendly than other databases.

Six of my Owner Clients are currently requiring that I complete the ISNetworld RAVS Safety Program Review. I am very impressed with the way ISNetworld has handled this process. Their Customer Service Team showed me step by step how to submit my safety programs. Once these programs were reviewed, their reviewers provided useful feedback on ways to improve my safety programs. They informed me of why my programs were not meeting certain requirements so that I could make the necessary updates. I can now proudly say that my safety program is up to date and includes the latest safety protocols.

My whole experience with ISNetworld has been very positive, and the level of support that I have received has been supreme. This is the best PQF software and support team that I have had the experience of working with. When I am asked to recommend a health and safety database to other contractors or Owner Clients, ISNetworld is definitely my first recommendation.

Kindest Regards,

Chuck Hester

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