



**TDW Services, Inc.**  
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ISO 9001 Certified

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To Whom It May Concern:

I was asked if I might relate to you some of my experiences with ISN Software.

ISNetworld provides one database for T.D. Williamson to enter health, safety and environmental, compliance and training information at the company and individual levels. We have been an active contractor within ISNetworld since 2002. We are also an approved Data Provider, supplying DOT qualifications for specific covered tasks.

ISN provides outstanding customer service and is prepared to assist at a moment's notice. I have been impressed with ISN's willingness to listen to our needs and fulfill our individual requests. We have partnered with ISN to create specific reports to accommodate our company's request for information. These requests have been answered in a timely and productive manner.

T.D. Williamson has been impressed with the people at ISN and the exceptional customer service that is continuously provided. If I can answer specific questions or provide additional information, please do not hesitate to contact me.

Sincerely,

Patty Gauldin  
T.D. Williamson  
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