



ISNetworld
3232 McKinney Ave. Suite 1500
Dallas, TX 75204
October 20, 2009

To Whom It May Concern:

UCI has been a member of ISNetworld since January 2003. By being a member and fulfilling the requirements of the Owner Clients we work for, we have been able to improve on our safety program by filling small gaps we didn't know existed before we joined ISNetworld.

UCI has also been awarded a project from a client simply on the basis of being a member of ISNetworld. The client stated they were looking for a qualified contractor who was a member of ISNetworld. At 150 miles away, we were the closest qualified contractor thus resulting in UCI being awarded the job.

During our six years with ISNetworld we have been most impressed by their level of customer service. Not only is it easy to get a hold of a representative who is more than willing to help out with any question, but you know that the representatives at ISNetworld are taking our suggestions seriously. Improvements are constantly being made to the management system based on the recommendations made from Owner Clients and Contractors like UCI.

Overall we are very pleased with the service provided by ISNetworld, and we look forward to using more of the features provided and working with the people of ISNetworld in the future.

Sincerely,

A handwritten signature in blue ink, appearing to read "Edmundo Armendariz".

Edmundo Armendariz, ASP
Safety Specialist, UCI