



## FOR IMMEDIATE RELEASE

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### **ISNetworld Hosts First Annual Users Conference in Canada**

**DALLAS** (September 22, 2009) – On September 1 and 2, 2009, ISNetworld Owner Clients and Contractor/Suppliers from around the world met in Red Deer, Alberta for the 2009 Annual Users Conference to share best practices and useful information for successfully using ISNetworld. In its first year, approximately 750 people from more than 550 companies attended the two-day conference.

The 2009 AUC included presentations and breakout sessions and discussions about topics affecting Owner Clients and Contractor/Suppliers in the energy, biopharma, manufacturing and mining industries, to name a few.

The general session presentation, “Why Use ISNetworld?,” featured an 11-member panel made up of Contractor/Supplier companies and Owner Clients who lead a question and answer session. The panel answered questions ranging from record keeping and contractor/supplier pre-qualification to regulatory compliance and risk management.

A series of breakout sessions were conducted for Owner Clients and Contractor/Suppliers as well as one on-one help desk sessions, which were available to users to answer specific ISNetworld-related questions. This year, 186 users from 181 companies attended the helpdesk sessions.

AUC speakers included noted industry experts and Dennis Hull, former professional hockey player and humorist.

“We are very pleased with the participation and positive feedback from our Owner Clients and Contractors/Suppliers at our first Annual Users Conference in Canada,” said Joseph Eastin, ISN president. “Our innovation is led by customers and has always shaped our people, product and services.”

#### **About ISNetworld**

ISNetworld provides an online contractor/supplier management database designed to meet internal and governmental record keeping and compliance requirements. ISN collects health and safety, procurement, quality and regulatory information for more than 20,000 contractors/suppliers and 130 Owner Clients. Through its Review and Verification Services (RAVS), ISN’s subject matter experts review and verify contractors’/suppliers’ self-reported information, incorporating a level of due diligence to the process. Contractor/Suppliers also use the system to manage internal training and recording keeping requirements. For more information, visit [www.isnetworld.com](http://www.isnetworld.com).

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