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ISNetworld Hosts Operator Qualification Roundtable Meeting

Annual Gathering Announces News and Keeps Pulse on Owner Clients Needs, Ideas

DALLAS (September 28, 2009) – The 2009 Operator Qualification (OQ) meeting was held at ISNetworld headquarters in Dallas. The annual, day-long gathering brought together ISN management and a cross-section of Owner Clients in a roundtable forum to discuss issues ranging from managing ISN OQ training information and recent functionality updates to upcoming industry changes. It also provided the 45 attendees the opportunity to give their feedback and suggestions directly to ISN leadership.

The meeting opened with an introduction and background on ISNetworld's OQ history and process and included presentations and interactive discussions about:

- The ISNetworld platform and database, minimum system requirements, data security, back-up processes and protocol audits
- Contractor Operations processes, improvements, webcast trainings, new phone system, service improvements, Users Group Meetings and Help Desks, and Contractor support tools
- OQ and Data Providers updates, new developments and the task assignment process in Task Manager
- The 2009 functionality updates, including Site Tracker, Action Item Tracker, Job Bids, Job Site Manager (assigning contractor employees), Qualification Data Entry and Training Manager
- Upcoming enhancements to Training Qualifications, new Dashboard and Dashboard Grade Archiving and RAVS/Work-type enhancements

“This gathering is important to us and our Owner Clients for several reasons, one being that it is focused time together between Owner Clients and ISN management for open dialogue,” said Joe Eastin, president. “We give them ISN updates, learn what is working for them, what they need and how we can improve the tools and services we provide them. It’s a very productive and collaborative day.”

About ISNetworld

ISNetworld provides an online contractor/supplier management database designed to meet internal and governmental record keeping and compliance requirements. ISN collects health and safety, procurement, quality and regulatory information for more than 20,000 contractors/suppliers and 130 Owner Clients. Through its Review and Verification Services (RAVS), ISN's subject matter experts review and verify contractors'/suppliers' self-reported information, incorporating a level of due diligence to the process. Contractor/Suppliers also use the system to manage internal training and recording keeping requirements. For more information, visit

www.isnetworld.com.

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