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**TOTAL Port Arthur Refinery and TOTAL Petrochemical Become One of ISNetworld's  
Newest Owner Clients**

**Dallas, TX, November 14, 2008** – ISNetworld (ISN) announced today TOTAL Port Arthur Refinery (TOTAL) has selected ISNetworld as their primary tool for contractor management. TOTAL will be utilizing both the Standardized Contractor Questionnaire (SCQ-V) and the Review and Verification Services (RAVS).

TOTAL is a leading multinational energy company with 96,400 employees and operations in more than 130 countries. They are engaged in both Upstream and Downstream operations. Upstream operations include Exploration and Production and Gas and Power. Downstream operations include Trading and Shipping and Refining and Marketing. TOTAL is one of the world's major traders of crude oil and refined products.

Kim Cravens, Downstream Team Lead, stated, "TOTAL makes it a priority to enhance health and safety throughout the workplace for employees and contractors. Their implementation and use of ISNetworld for data management will only improve this effort. We are pleased to have them on board."

Brian Callahan, Vice President, added, "We are extremely excited to have the fourth largest publicly-traded integrated international oil and gas company in the world as a customer. This is a great addition to our client base and we look forward to a long relationship with TOTAL."

**About ISNetworld**

ISNetworld provides an online contractor/supplier management database designed to meet internal and governmental health, safety, and environmental requirements. ISNetworld Review and Verification Services (RAVS) validate contractor/supplier information. ISNetworld communicates health and safety standards and provides a method for subscribers to house documents, measure, compare and benchmark health and safety statistics, and provides a method of evaluation and communication between companies and their contractors. Contractor/suppliers also use the system to manage training and record keeping requirements. For more information, visit [www.isnetworld.com](http://www.isnetworld.com).

