



## SafeGulf Owner Client Frequently Asked Questions

### **Q: As an Owner Client, do I have to be an ISNetworld member to view SafeGulf Certifications in ISNetworld?**

A: Yes. Please contact the ISN Upstream Team at (214) 303-4900 or (800) 976-1303 to subscribe to ISNetworld.

### **Q: Where do I go in my subscription to view a vendor employee's SafeGulf Certifications?**

A: Follow these simple instructions to view SafeGulf Certifications:

1. Click on My Vendors tab
2. Click on QuickCheck tab
3. Click on SafeGulf QuickCheck link
4. Search by either ISN ID, SafeGulf ID, Last Name, etc.

### **Q: Who within my company can have access to the SafeGulf QuickCheck page and can their access be limited to only this page?**

A: Anyone at a subscribing company can have access to their company's ISNetworld account as long as they are setup with a login name and password by the Administrative User(s) on the account. The Administrative User has the ability to define and limit any other users' access within the ISNetworld subscription. In short, a user can be limited to the SafeGulf QuickCheck page only. Contact the ISN Team at (214) 303-4900 or (800) 976-1303 to find out the name(s) of your Administrative User(s).

### **Q: Can I verify SafeGulf Certifications via a PDA (eg. Blackberry, Treo, etc)**

A: Yes. Please use the following website on your PDA to view SafeGulf Certifications:  
[www.isnetworld.com/mobile.asp](http://www.isnetworld.com/mobile.asp)

### **Q: What if an individual has forgotten to bring their ID card w/ the SafeGulf barcode?**

A: The SafeGulf QuickCheck allows a user to search by Last Name and then verify the selection by Date of Birth (DOB) or the last 4 digits of the individual's SSN.

### **Q: What if my barcode scanner does not work? Can I still check SafeGulf Certifications?**

A: ISNetworld does NOT require the use of a barcode scanner for the SafeGulf QuickCheck. The user can always key in the individual's ISN ID or SafeGulf ID.

### **Q: How can I tell where an individual received their SafeGulf Certifications?**

A: The name of the SafeGulf Accredited Training Organization, that certified an individual, is always listed under the individuals Certification date on the SafeGulf QuickCheck results page.

### **Q: Why do some individuals show up in the SafeGulf QuickCheck with a company association and some do not?**

A: If an individual is listed in an ISNetworld member's personnel list, then they are shown as being associated with that company in a SafeGulf QuickCheck.

### **Q. Why are some individuals associated with more than one vendor company in the SafeGulf QuickCheck results page?**

A: The individual(s) are listed in the personnel section of more than one ISNetworld subscription. In other words, the individual may work for more than one vendor company.

**Q: Where do I go in my subscription to view a vendor employee's SafeGulf Report?**

A: Follow these simple instructions to view SafeGulf Report:

1. Click on My Vendors tab
2. Click on Report Manager tab
3. Click on SafeGulf Report link
4. Select the Vendor to run the report on
5. Search by either ISN ID, SafeGulf ID, Last Name, etc.