



ISNetworld
3001 Knox Street, Suite 200
Dallas, TX 75205

To the ISNetworld RAVS Team:

I am writing this letter to commend the RAVS team at ISNetworld for your professionalism and patience in working with myself and my company last year. You are extremely patient and confident in handling each task at hand. The RAVS Team went out of your way to assist me in understanding how to achieve compliance within my company's policies and procedures.

Through the RAVS process, I gained a confidence and competency that I would not have had prior to working with ISNetworld. In June, I was given the task to write an official policy and procedure that would fall within OSHA regulatory standards for Concrete and Masonry. I was directed to complete this task within a short period of time, or we would lose a valuable contract with one of our customers. I took my knowledge and combined it with the resources provided through the ISNetworld RAVS process to go to work on the task at hand. I am not a subject matter expert for Concrete or Masonry; therefore, I relied heavily on the RAVS resources and feedback provided by the RAVS team in order to accomplish this task. Within only one hour, I was able to write a compliant policy and procedure.

In conclusion, I would like to point out that the ISNetworld RAVS process did far more than simply help me create a compliant safety program. Through the process, I became more competent on my job and gained knowledge that I will carry with me throughout my career.

Sincerely yours,

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