

MANSFIELD INDUSTRIAL

8/4/2009

To Whom It May Concern:

Mansfield Industrial Inc. is an industrial services company that provides coatings, insulation, and fireproofing, commercial roofing and vac-truck services to our Owner Clients. We originally subscribed to ISNetworld in 2002 as a result of the Department of Transportation (DOT) Operator Qualification requirement. Since that time, many more of our non-DOT Owner Clients require that we subscribe. An added benefit in joining ISNetworld has resulted in decreased time spent on completing pre-qualification packets that basically ask the same questions, just in different formats.

With the recent changes to the website, the ISNetworld system has proven to be convenient and simple to use. If we do hit a snag that may slow us down, ISNetworld's Customer Service Team is knowledgeable and always available to help us work out any issue we may encounter.

The Company Profile section has given us additional exposure prompting several Owner Clients to contact us, regarding new opportunities.

Safety is Mansfield Industrial's top priority. The Review and Verification Services Program (RAVS) is an invaluable tool in showing our customers that our ESH Policies and Procedures meet not only our Owner Client requirements, but that of government regulations.

In closing, Mansfield Industrial recommends the ISNetworld website to anyone who needs to consolidate pre-qualification packages, reach out to new owner clients, promote a company's safety programs or needs a quality training tracker database.

Sincerely,



Cecile Vezinat

ESH Manager

Mansfield Industrial Inc.