

September 8, 2010

Dear Contractor / Supplier,

We are pleased to announce Jones Lang LaSalle Honeywell has recently established a business relationship with ISN ([www.isnetworld.com](http://www.isnetworld.com)). Effective immediately, ISNetworld will begin serving as Jones Lang LaSalle's primary contractor information management system and will assist Jones Lang LaSalle in the prequalification and monitoring process for contractors and suppliers. As a result of this action, contractors and their subcontractors performing services for Jones Lang LaSalle are required to become subscribers to ISNetworld. If your company is a current subscriber to ISNetworld, there is no additional fee; however, please ensure your company has completed the items below as they may differ from the requirements of your company's other Owner Clients.

There is a nominal fee for this service. Jones Lang LaSalle believes the benefits to both parties will far exceed any associated costs. A more comprehensive list of contractor benefits is attached from ISN.

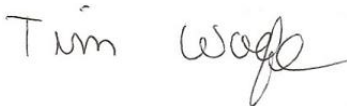
Your company's ISNetworld subscription will provide Jones Lang LaSalle access to the following required information:

1. **Company Profile** – Populate your company's Dashboard in ISNetworld to include company contact information, office locations, types of work/industry classifications, geography served, etc. This will provide Jones Lang LaSalle and other Owner Clients with your company's most current contact information at any time.
2. **HSE Questionnaire Management** – ISNetworld contains the Management System Questionnaire (MSQ) which will be utilized to gather your company's HSE data. The MSQ will replace all previous Jones Lang LaSalle questionnaires sent to your company.
3. **Document Submittal** – Jones Lang LaSalle will use ISNetworld to track and verify your company's *Insurance Certificates, OSHA Forms, and EMR Letters*. During your company's subscription set up, ISN will explain how to submit these documents within your company's subscription and make them available online to Jones Lang LaSalle.
4. **Review and Verification** – ISNetworld RAVS (Review and Verification Services) will review your company's written health and safety program for conformance with regulatory and/or Jones Lang LaSalle's standards. Your company will be required to submit to ISNetworld RAVS copies of your company's written health and safety program. Detailed instructions will be communicated during your company's subscription set up. ISNetworld RAVS will also verify your company's OSHA and EMR statistics and training documentation.

In order to be considered by Jones Lang LaSalle as a preferred contractor in good standing, your company's subscription must be in place and all required data must be posted by **October 22, 2010**. For further details about ISNetworld or if you have any questions about the subscription process, **please contact the ISN Customer Service Team at (214) 303-4900 or (800) 976-1303 or visit their website at [www.isnetworld.com](http://www.isnetworld.com).**

Your company's cooperation and participation in bringing this cost effective technology solution to our business relationship is appreciated.

Sincerely,



Tim Wolfe  
HSE Program Manager  
Jones Lang LaSalle



Kim Ferravanti  
Strategic Sourcing Manager  
Jones Lang LaSalle