



Not Going Deep Enough With Root Cause

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Why do we Investigate?

- **Because There Was an Incident?**
- **Because OSHA Said So?**
- **Because the Boss Said To?**
- **So We Can Find Someone/Something to BLAME it on?**
- **To Learn?**
- **To Understand?**
- **To Find The Root Cause?**

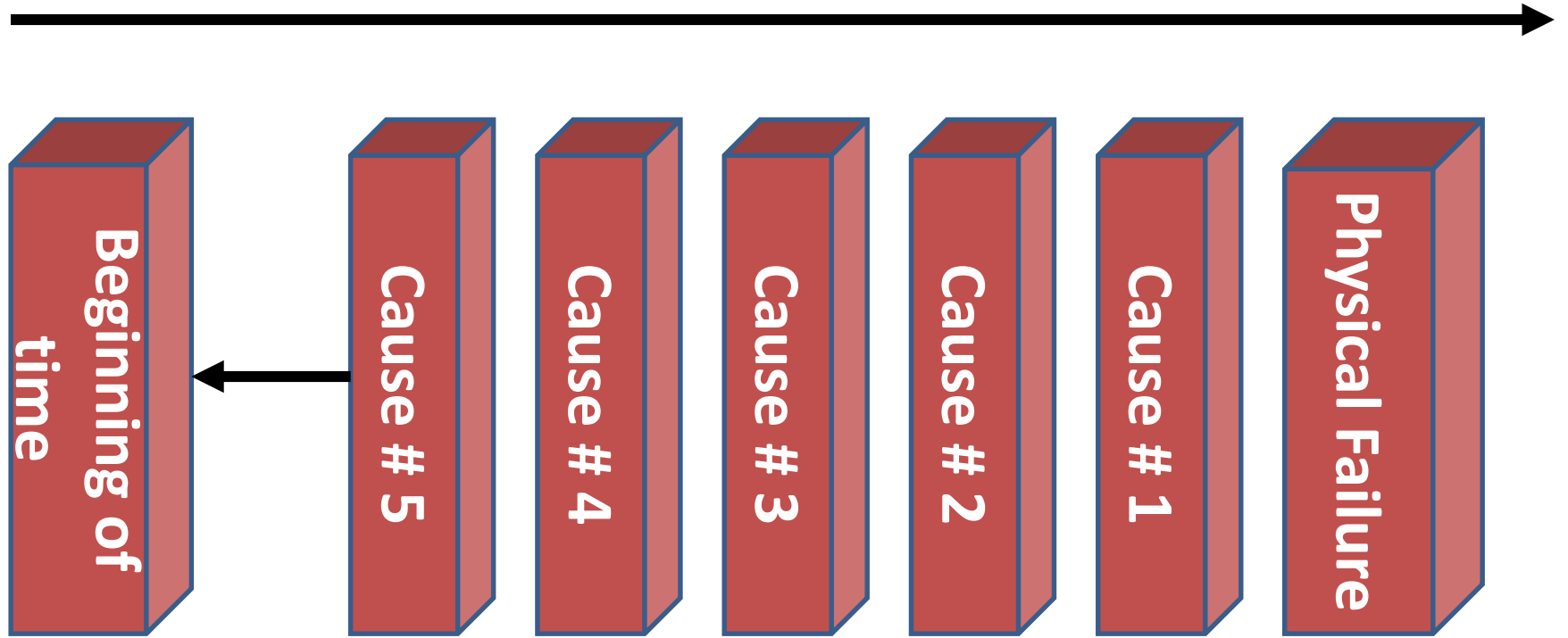


What Is Root Cause?

- **Mechanical Failure?**
- **Electrical Malfunction?**
- **Operator Error?**
- **Procedural Flaw?**
- **Inadequate Training?**



TIME LINE



Present

Time Line



Personal Latent Causes

Organizational Latent Causes



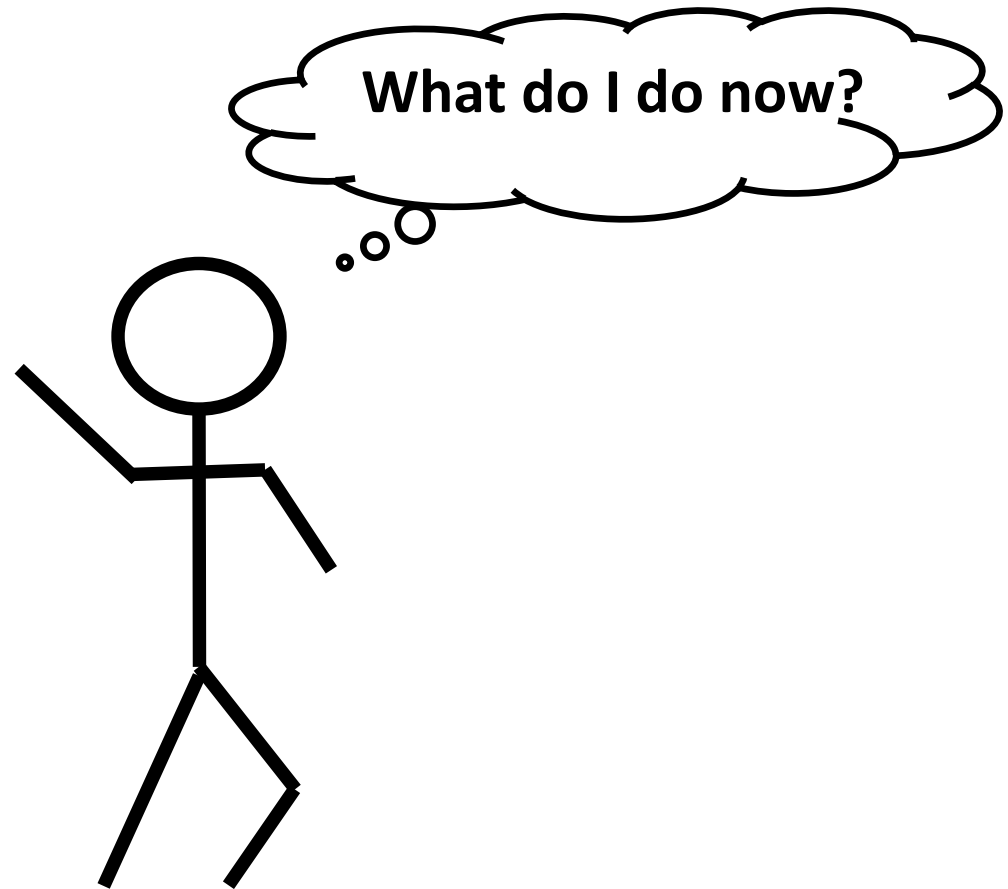
Human Causes

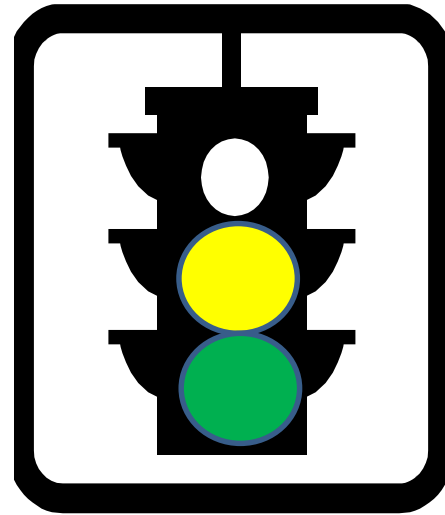
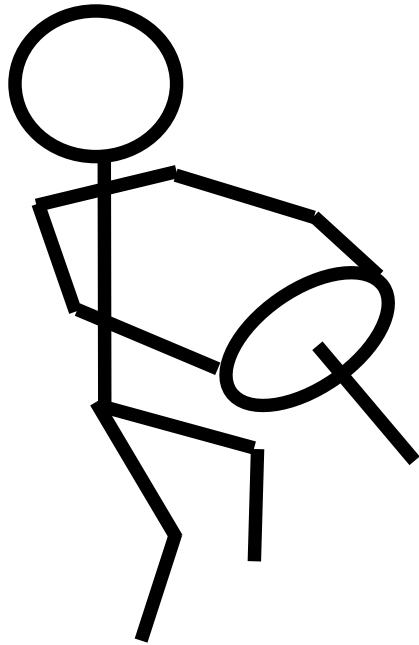
Physical Causes

Physical Failure



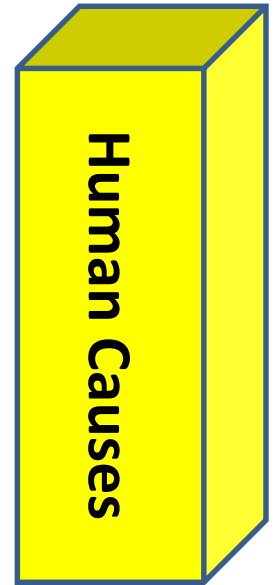
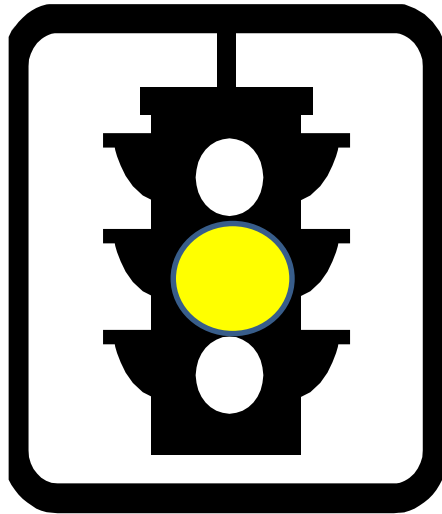
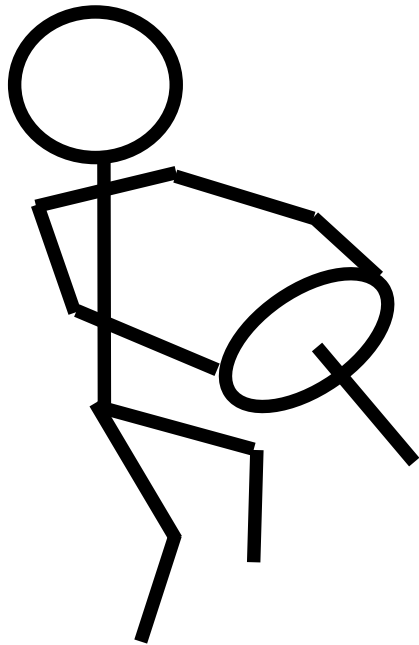
“Human Cause” to “Latent Cause”





November 29-30, 2016

Understand the Situation and Actual Thoughts That Lead up to the Behavior



**Determine the Desired Behavior and the
Thoughts That Would Produce That Behavior**

Than Ask Yourselves the Latency Question



**What is it About the Way We Are That Influenced
The Gap in These Thoughts?**

Then Ask.....

**What is it About the Way I Am That Influenced
The Gap in These Thoughts?**

Present Tense



**The Present State of the Way
We Are, Both Organizationally
and Individually, Will
Influence Future Thoughts
Which Will Produce
Behaviors!**



So Why the Personal Introspection?

All the “I’s” make up the “We”

Our Culture



**Take the Opportunity to Learn
About Yourself When Things Go
Wrong and You
Will Start to Shift Your Culture In
the Right Way.**



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Thank You!

Questions?



<http://www.fail-safe-network.com/>

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