



PRESS RELEASE

For Immediate Release

Contact Joseph Eastin President (214) 303-4900 PublicRelations@isn.com

ISN Announces Release of ISN 10.0

The latest version of ISNetworld is now available to all customers

DALLAS, Texas (December 6, 2011) – ISN is pleased to announce its latest version of ISNetworld, ISN 10.0, is now available to customers around the world. In preparation for ISN 10.0's release, usability groups consisting of Owner Clients and contractors, provided feedback and guidance on the new enhancements resulting in a more intuitive and powerful system. Updates have been made to ensure that all subscribers can easily navigate the system, while also maximizing the additional benefits included within their ISNetworld subscription.

ISN 10.0 includes state of the art hardware that is more powerful, allowing greater processing capability than before. Cutting edge software development tools have been included to provide a more user-friendly experience for all customers. In addition, half of the web pages were reduced in ISN 10.0 resulting in fewer clicks when navigating throughout the system.

Saks Ishrat, ISN Vice-President – Products, commented, "We are proud to release the much anticipated ISN 10.0 for our customers. One of our primary goals with ISN 10.0 was to make our product more intuitive; we are grateful that usability testing by our customers proved to be an invaluable method in anticipating our customers' needs."

For nearly two years, ISN dedicated its Product Development and Quality Assurance Quality Control (QA/QC) Teams to the development and testing of ISN 10.0. Also, external hardware, software and technical experts were utilized throughout the design of ISN 10.0.

"By dedicating many team members to the implementation of ISN 10.0, we have first-hand knowledge of the new enhancements included in the system and how they will most benefit our customers" added Julie Connelly, ISN Director – QA/QC.

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About ISN

ISN provides an online contractor management database, ISNetworld, which is designed to meet internal and governmental record keeping and compliance requirements. ISN collects health and safety, procurement, quality and regulatory information for more than 37,000 contractors and 230 Owner Clients. Through its Review and Verification Services (RAVS), ISN's subject matter experts review and verify contractors' self-reported information, incorporating a level of due diligence to the process. Contractors also use the system to manage internal training and recording keeping requirements. For more information, visit <u>www.isn.com</u>.

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