

PRESS RELEASE

For Immediate Release

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NuStar Terminals B.V. Selects ISNetworld for Contractor Management

ISNetworld Expands Client Base in Europe

London (20 February 2012)— ISN is pleased to announce NuStar Terminals B.V. (NuStar) has selected ISNetworld as its management tool for contractors' health, safety and insurance information. NuStar's Amsterdam terminal joins other NuStar operations in the United States, Canada and United Kingdom that have utilised ISNetworld for several years.

NuStar acquired the Amsterdam Terminal in 2005 and since then has worked to upgrade the facility to reduce emissions and increase storage capacity to 620,000 cubic metres. The Amsterdam Terminal is one of 89 storage facilities operated by NuStar GP Holdings in the U.S., Canada, Mexico, the United Kingdom, the Netherlands and Turkey.

"We want to work with all of our contractors and vendors to ensure they have the same high standards for safety and government compliance as we do at NuStar," said Terry Keogh, Vice President and General Manager of European Operations for NuStar Energy L.P. "One of the reasons we selected ISNetworld is because they have an outstanding organisation and staff that will work closely with us and walk us through the process to compile, organise and centralise our contractors' safety performance and compliance information in an innovative database. Our goal with this program is to ensure the safety of our employees, contractors and neighbors."

ISN Senior Vice President Brian Callahan stated, "Our partnership with NuStar has continued to grow over the years as the company expands its use of ISNetworld. We have enjoyed working closely with NuStar to assist the company in achieving its safety goals and look forward to continuing this relationship with their organisation in the Netherlands."

About ISN

ISN provides an online contractor management database, ISNetworld, which is designed to meet internal and governmental record keeping and compliance requirements. ISN collects health and safety, procurement, quality and regulatory information for more than 39,000 contractors and 240 Owner Clients. Through its Review and Verification Services (RAVS), ISN's subject matter experts review and verify contractors' self-reported information, incorporating a level of due diligence to the process. Contractors also use the system to manage internal training and recording keeping requirements. For more information, visit www.isnetworld.co.uk.