

**PRESS RELEASE**  
**For Immediate Release**

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**ISN Strengthens Global Support Network for Contractors and Suppliers**  
Local Customer Service Centers established in Australia and the United Kingdom

DALLAS, Texas (July 15, 2011)—ISN announced today the establishment of local, dedicated contractor and supplier Customer Service Centers for its Asian, Australian, European, and Middle Eastern clients. Representatives working at ISN's international Customer Service Centers are extensively trained on both Owner Client and regulatory requirements unique to the markets they are servicing.

“The creation of our international Customer Service Centers allows ISN to continue to deliver personalized service and attention to our clients,” said Belinda Field, Director of Contractor Operations for ISN. “Through these Customer Service Centers, we are able to build new and strengthen existing relationships with contractors and suppliers around the globe. In addition to offering assistance in multiple languages, these Customer Service Centers will provide one on one support in the form of in person Help Desks and Users Group Meetings.”

Joseph Eastin, President of ISN, stated “As a growing global business, it is important that we are able to provide the highest level of service and support to all of our clients in North America and across the globe. These new Customer Service Centers show our commitment to improving work place safety and health and increasing compliance for both Owner Clients and contractors and suppliers.”

**About ISN**

ISN provides an online contractor management database, ISNetworld, which is designed to meet internal and governmental record keeping and compliance requirements. ISN collects health and safety, procurement, quality and regulatory information for more than 33,000 contractors and 210 Owner Clients. Through its Review and Verification Services (RAVS), ISN's subject matter experts review and verify contractors' self-reported information, incorporating a level of due diligence to the process. Contractors also use the system to manage internal training and recording keeping requirements. For more information, visit [www.isn.com](http://www.isn.com).

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